



PUEBLO
WEST
Water
PRAIRIE SMART
WATERING

COMMERCIAL CUSTOMER NOTICE

Pueblo West Water &
Waste Water Enterprise

20 W. Palmer Lake Dr.
719-547-5000

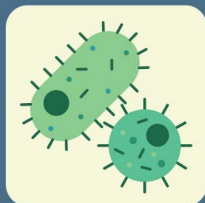
>>> Your wastewater bill **MAY** increase <<<

Pueblo West Commercial Wastewater Customers:

Starting later this year, you may notice a change in your water and sewer bill. Here's what's happening and why:

What's changing?

We're now charging for the **ACTUAL WASTE** commercial customers send to our sewer system. This includes things like solid food scraps, oils, and other unseen watery chemicals. We call these **Total Suspended Solids (TSS) and Biochemical Oxygen Demand (BOD)**



BIOCHEMICAL OXYGEN DEMAND

Not visible to human eye. Comes from things like dead plants and animals, agricultural waste, stormwater runoff.



TOTAL SUSPENDED SOLIDS

"Chunks" in your wastewater. Comes from things like food scraps, fecal matter, fats, oils and grease, etc.

Why the change?

These extra wastes put a strain on our wastewater system. By assessing each customer's usage, we make sure everyone pays their fair share. It's about fairness and keeping our system running smoothly.

What does this mean for you?

The more waste you generate, the higher your sewer fees.

Office buildings will see little to no change in sewer fees, but restaurants and industrial businesses, for instance, will see much higher fees.

How can you minimize a cost increase?

Reduce your waste. Restaurants, for instance, can do things like clean grease traps more frequently.

Reduce your waste? Call us!

Every commercial customer's sewer usage has already been tested, which determines your sewer fees. If you significantly reduce your waste, call us to be re-tested and lower your fees.

Fee breakdown:

The Pueblo West Metro Board approved the following wastewater fees:

- Biochemical Oxygen Demand (BOD) fee is \$0.67 per pound.
- Total Suspended Solids (TSS) fee is \$0.51 per pound
- See the full water and sewer rate background at PuebloWestMetro.com/rates

Examples:



OFFICE BUILDING

- Generates little to no waste
- Will have little to no increase



RESTAURANTS

- Generates a lot of waste
- Will have much higher fees.

Questions about your rates? Contact Pueblo West Water at 719-547-5000